



Welcome to Northern Westchester Hospital!

My name is Susan Shapiro, and I am the Medical Staff Liaison at the hospital. Please call me in advance of your first day of patient care at NWH. I will arrange a visit for you, which may include all or some of the following: a brief tour, meetings with department managers, Meditech training, Human Resources for your hospital ID/parking card.

In addition, I would like to schedule a time to visit your office to meet with you and your staff so that they too can learn about the procedures and services available at NWH.

I am here to help you and your staff with any questions or issues that may arise. Some of the areas where I may be of assistance are:

- Out-patient services for your patients
- Our surgical scheduling process
- Meditech remote access for you and your staff
- Meditech and Citrix username/password problems
- PACS remote access (digital radiology imaging)
- General hospital questions

Please contact me at 914.666.1383 or sshapiro@nwhc.net

I am looking forward to meeting you and your staff.

Thank you,

Susan

Susan Shapiro
Medical Staff Liaison
Northern Westchester Hospital