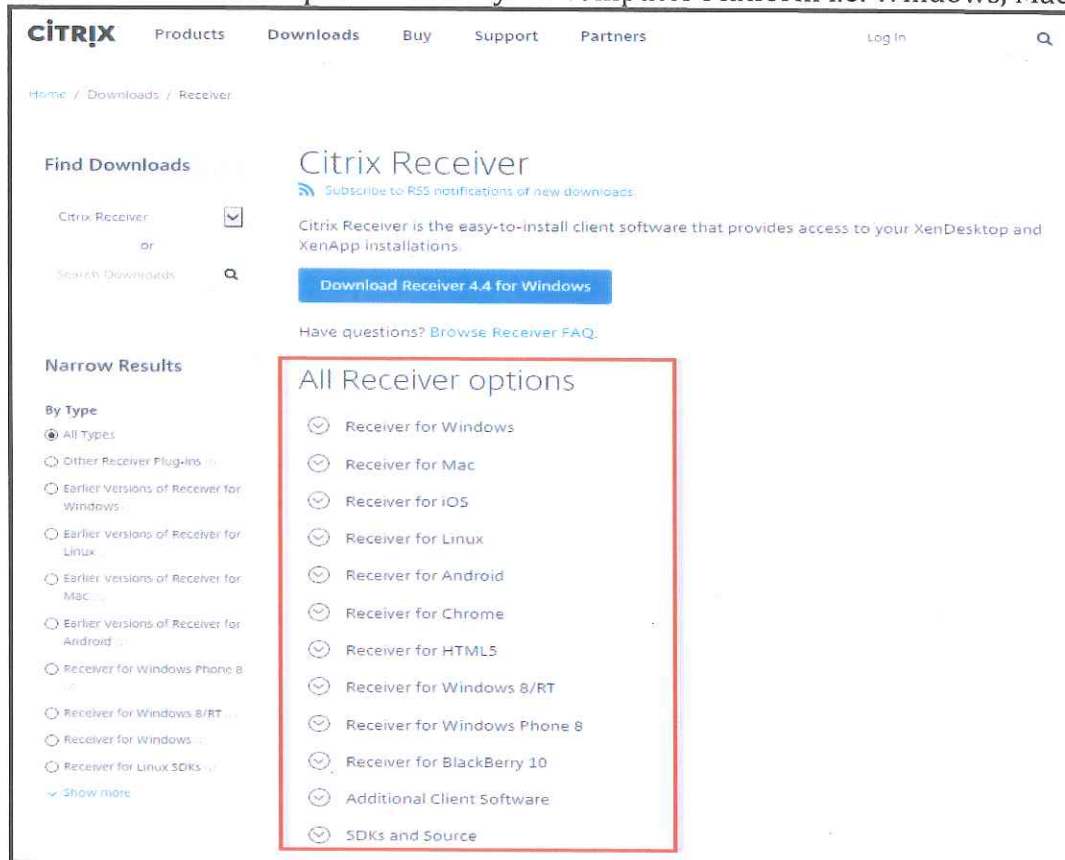


# Citrix/Meditech Remote Log In

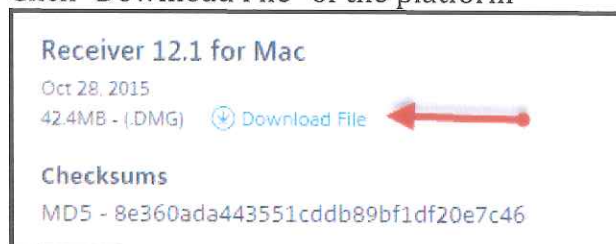
- Go to: <http://www.citrix.com>
- Hover over "Downloads"



- Under "All Receiver Options" select your computer Platform i.e. Windows, Mac



- Click "Download File" of the platform



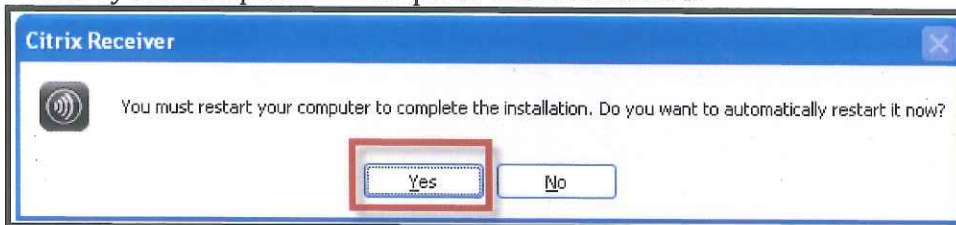
- Select "RUN" or "SAVE"



- On a **Mac** computer, the .dmg file appears in the Mac Downloads folder. Click the folder and then select the CitrixReceiverWeb.dmg file. When prompted, click **Install Citrix Receiver**



- Follow the Instructions provided by the Receiver Installer
- Restart your computer to complete the installation.



---

### **Once the Citrix application was installed on your computer,**

- OPEN YOUR BROWSER (i.e. "Internet Explorer" or "Mozilla" or "Safari")
- Enter the URL below

<https://shn.ps-msite.com/Citrix/shn/site/default.aspx>

- Enter you Citrix username and Password
- Enter your Meditech username and Password

### **Getting Help with Remote Access to Meditech:**

Help Desk: 914-666-1797 (select option #2)  
(Available 24hrs/day)

Susan Shapiro, Medical Staff Liaison,  
914.666.1383  
[sshapiro@nwhc.net](mailto:sshapiro@nwhc.net)